



NECA/IBEW's First point to the Code of Excellence

The first point to NECA/IBEW Local 48's Code of Excellence is a commitment for employees to show up on time, ready and willing to work. This commitment sounds simple, but it was one of the key foundations of the code that ensures quality work delivered to the customer.

Having agreed standards on what it means to be ready and willing to work are important for an employee to know, so that the customers, contractors and electricians are all on the same page with NECA/IBEW's expected work ethic. Creating a professional work environment starts with structured work schedules. Both contractors and electricians must respect the customer's time by being punctual and prepared. By making sure they arrive on time and ready to work, the customer can be confident that when they pay for eight hours of work, they receive eight hours of work.

Holding everyone to this standard is one of the many ways we guarantee the best quality of service. Being on time says a lot about a person and a company, in fact Forbes magazine says "I don't care if you're attending a dinner party, a conference call, or a coffee meeting – your punctuality says a lot about you." By instilling the importance of punctuality and preparedness into our members, we have created a standard of excellence that is adhered by all, on every level. When employees arrive ready to work, it creates a productive environment that is more effective in achieving a higher work load, while keeping the workplace extremely safe and professional. This is one of the many agreements that NECA/IBEW Local 48 has adopted in order to commit to excellence and strive to provide the highest caliber of work in the construction industry.

